



Department of the Army
US Army Health Clinic – HOHENFELS
Unit 28216
APO AE 09173



MCEUW-HHF

07 SEPT 2004

MEMORANDUM FOR PROVOST MARSHALL, HOHENFELS TA

SUBJECT: Medical Provider On-call After Hours

1. Hohenfels Health Clinic will provide medical coverage for specific after-hours needs. A medical provider (a physician, physician's assistant or nurse practitioner) will be on-call during the times that the clinic is closed.
2. Conditions appropriate for contacting the on-call provider are:
 - a. Need for sexual assault forensic evaluation (adult only)
 - b. Need for domestic abuse or neglect medical evaluation (adult or child)
 - c. By request of a unit commander (e.g. serious medical condition or death of a soldier or dependent)
3. **DO NOT** call the medical provider at the request of a patient. They are to follow one of two options:
 - a. For an **emergency**:
 - i. Go to the nearest emergency room
 - ii. Have an ambulance sent to them if unable to drive or if condition requires immediate medical attention
 - b. For **urgent** or **routine** medical questions:
Call the "Health Care Information Line" at
0800-825-1600 (Germany).
They will be able to speak with a nurse who will be able to answer their questions or give them appropriate advice on what to do.
4. **DO NOT** give out the medical provider's phone number to **ANYONE**. If a unit commander is to be contacted, take their number and relay it to the medical provider utilizing the on-call roster provided to the EOC.
5. A monthly call roster will be provided by the clinic medical director with phone numbers and names of who is on duty.

Gavin O. Hitchcock
CPT, AN
Commanding